

e-Competence Level	1	2	3	4	5
<b>A.2.</b> Service Level Management				■	
<b>A.5.</b> Architecture Design			■		
<b>B.2.</b> Component Integration			■		
<b>B.3.</b> Testing			■		
<b>D.3.</b> Education and Training Provision			■		
<b>D.9.</b> Personnel Development		■			
<b>E.2.</b> Project and Portfolio Management			■		
<b>E.3.</b> Risk Management			■		
<b>E.5.</b> Process Improvement			■		